

# 'Dear Neighbour' card



Grŵp Cynefin is committed to supporting tenants to build good relationships with their neighbours to ensure a safe, welcoming neighbourhood for all.

This 'Dear Neighbour' card has been created to enable tenants to open up dialogue with neighbours whose behaviours may be affecting them.

Dear Neighbour,

You may not be aware that I was disturbed by one of the following issues

On.....(date) at .....(time)

## Noise

I could hear (especially during unsociable hours)

- |  |   |
|--|---|
| <input type="checkbox"/> your TV                             | <input type="checkbox"/> you mowing the lawn                          |
| <input type="checkbox"/> your music                          | <input type="checkbox"/> you having a barbacue or social get together |
| <input type="checkbox"/> raised voices                       | <input type="checkbox"/> vacuuming or washing machine                 |
| <input type="checkbox"/> banging of doors / kitchen cabinets | <input type="checkbox"/> other  |

.....  
.....  
.....  
.....

This meant I was unable to

- |                                |                                     |   |
|--------------------------------|-------------------------------------|---|
| <input type="checkbox"/> Sleep | <input type="checkbox"/> Hear my tv | <input type="checkbox"/> My family were disturbed |
|--------------------------------|-------------------------------------|---|

## Smell

By law, internal communal areas (stairwells, lobbies, lifts and hallways) of blocks of flats must be smoke free.

- ☐ I could smell cigarettes or other substances in the communal areas

This meant I was unable to enjoy a smoke free environment

## Pets

Whilst its natural for dogs to bark from time to time, the same goes for birds, or other caged animals. squawking, or rattling cages.

I could

☐

hear your dog  
barking / bird  
squawking /  
cage rattling

☐

see your dog / cat  
poo on communal  
areas

☐

see that your dog  
wasn't on a lead in  
our communal areas

☐

other .....

This meant I was unable to

☐

sleep /  
concentrate on  
work

☐

enjoy the  
communal  
areas

☐

other

.....  
.....  
.....  
.....

## Parking

No one has the right to park in front of their home, and no one should park across a dropped kerb, driveway, or areas that emergency vehicles or bin lorries need access to. Likewise, if there are disabled bays, only people with Blue Badge cars can park in those bays.

- ☐ I noticed you parked in a blue badge allocated space without displaying a badge
- ☐ You parked immediately opposite my driveway
- ☐ You parked in my allocated space
- ☐ Other

This meant I was

- ☐ unable to park (even though I have a blue badge)
- ☐ get out of my driveway
- ☐ unable to park in my allocated space
- ☐ Other