



# General Information



**Grŵp Cynefin**

Mwy na thai • More than housing

## Welcome to Grŵp Cynefin

Grŵp Cynefin was formed in April 2014 by the merger of Tai Clwyd and Tai Eryri. Both associations had more than 70 years' combined experience of delivering affordable housing and developing communities across north Wales and north Powys.

We provide over 4,600 homes including social housing for rent, intermediate rental and specialist accommodation for persons with support needs. Other community services within the group include Care & Repair agencies, Rural Housing Enablers and Gorwel, a support service for vulnerable people. The group as a whole employs more than 220 people.

Everything we do is about making a difference and more than just housing.

## Who runs the Association?

The Association's work is overseen by a Board of Management who are responsible for the policies, employing the staff and determining the standards of the Association. The Board Members are elected for a fixed period by the Association's members at the Annual General Meeting. They also delegate some duties to the Customer and Communities Committee of which the majority of members are tenants.



To find out more, please look at Section 11 of this handbook - Taking Part.

## How does Grŵp Cynefin operate?

The Association has three departments. Each is responsible for the day to day running of the Association:

- **Community Services** – dealing with lettings, financial inclusion, arrears management, estate management, supported housing and community initiatives.
- **Regeneration Services** – dealing with the purchase, development, maintenance and improvement of our homes.
- **Business Services** – providing support services e.g. administration, financial control, payroll, information systems and human resources to the other departments.

These departments are answerable to the Chief Executive and ultimately the Board of Management.

We provide local services through four offices located in Penygroes, Denbigh, Llangefni and Bala.

