



# Useful Contacts



**Grŵp Cynefin**

Mwy na thai • More than housing

## Emergencies

Gas Emergency **0800 111 999**  
Electrical Emergency **0845 272 2424**

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## Help with managing money

Citizens Advice **0844 477 2020**  
[citizensadvice.org.uk](http://citizensadvice.org.uk)

National Debt Help Line **0808 808 4000**  
[nationaldebtline.co.uk](http://nationaldebtline.co.uk)

Turn2us **0808 802 2000**  
[turn2us.org.uk](http://turn2us.org.uk)

Cambrian Savings and Loans **0333 200 0601**  
[cambriancu.co.uk](http://cambriancu.co.uk)

Moneyline **0845 643 1553**  
[elmline.co.uk](http://elmline.co.uk)

Consumer Credit Counselling Service **0808 138 1111**  
[cccs.co.uk](http://cccs.co.uk)

Nest - Tackling Fuel Poverty **0808 808 2244**  
[nestwales.org.uk](http://nestwales.org.uk)

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## Government Departments

Department of Work and Pensions **0800 055 6688**  
[dwp.gov.uk](http://dwp.gov.uk)

Tax Credit **0345 300 3900**  
[hmrc.gov.uk/taxcredits](http://hmrc.gov.uk/taxcredits)

Child Support Agency **0345 713 3133**  
[direct.gov.uk/csaapply](http://direct.gov.uk/csaapply)

TV Licencing **0300 790 6131**  
[tvlicencing.co.uk](http://tvlicencing.co.uk)

DVLA **0300 790 6801**  
[dvla.gov.uk](http://dvla.gov.uk)

Welsh Government **0300 060 3300**  
[wales.gov.uk](http://wales.gov.uk)

## Health and Welfare Agencies

NHS direct **0845 46 47**  
[nhsdirect.wales.nhs.uk](http://nhsdirect.wales.nhs.uk)

Shelter Cymru **0345 075 5005**  
[sheltercymru.org.uk](http://sheltercymru.org.uk)

Women's Aid **0808 801 0800**  
[welshwomensaid.org.uk](http://welshwomensaid.org.uk)

Samaritans **0845 790 9090**  
[samaritans.org](http://samaritans.org)

Domestic Abuse Helpline **0808 2000 247**  
[nationaldomesticviolencehelpline.org.uk](http://nationaldomesticviolencehelpline.org.uk)

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## Utility Companies

British Gas **0800 048 020**  
[britishgas.co.uk](http://britishgas.co.uk)

Scottish Power **0800 027 0072**  
[scottishpower.co.uk](http://scottishpower.co.uk)

SWALEC **0345 0260 656**  
[swalec.co.uk](http://swalec.co.uk)

E-On **0345 303 3020**  
[eonenergy.com](http://eonenergy.com)

EDF Energy **0800 096 2255**  
[edfenergy.com](http://edfenergy.com)

Welsh Water **0800 052 0145**  
[welshwater.com](http://welshwater.com)

Dee Valley Water/Severn Trent **01978 833 200**  
[deevalleywater.co.uk](http://deevalleywater.co.uk)

## Local Councils

Conwy **01492 574000**  
[conwy.gov.uk](http://conwy.gov.uk)

Denbighshire **01824 706101**  
[denbighshire.gov.uk](http://denbighshire.gov.uk)

Flintshire **01352 752121**  
[flintshire.gov.uk](http://flintshire.gov.uk)

Gwynedd **01766 771000**  
[gwynedd.gov.uk](http://gwynedd.gov.uk)

Powys **0845 6027030**  
[powys.gov.uk](http://powys.gov.uk)

Wrexham **01978 292000**  
[wrexham.gov.uk](http://wrexham.gov.uk)

Ynys Môn **01248 750057**  
[anglesey.gov.uk](http://anglesey.gov.uk)

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## Others

Homeswapper - Mutual Exchange  
[homeswapper.co.uk](http://homeswapper.co.uk)

Allpay - Rent Payments **0844 557 8321**  
[allpayments.net](http://allpayments.net)

Public Service Ombudsman **0300 790 0203**  
[ombudman-wales.org.uk](http://ombudman-wales.org.uk)

Information Commissioner **02920 678400**  
[ico.gsi.gov.uk](http://ico.gsi.gov.uk)

TPAS Cymru **01492 593046**  
[tpascymru.org.uk](http://tpascymru.org.uk)

MyHome Home Contents Insurance **0845 3372463**