



Useful Contacts



Grŵp Cynefin

Mwy na thai • More than housing

Emergencies

Gas Emergency **0800 111 999**
Electrical Emergency **0800 001 5400**

Help with managing money

Citizens Advice **0344 411 1444**
citizensadvice.org.uk

National Debt Help Line **0808 808 4000**
nationaldebtline.co.uk

Turn2us **0808 802 2000**
turn2us.org.uk

Cambrian Savings and Loans **0333 200 0601**
cambriancu.co.uk

Moneyline **0345 643 1553**
elmline.co.uk

Consumer Credit Counselling Service **02920 666432**
cccs.co.uk

Nest - Tackling Fuel Poverty **0808 808 2244**
nestwales.org.uk

Government Departments

Department of Work and Pensions **0800 055 6688**
dwp.gov.uk

Tax Credit **0345 300 3900**
hmrc.gov.uk/taxcredits

Child Support Agency **0345 713 3133**
direct.gov.uk/csaapply

TV Licencing **0300 790 6131**
tvlicencing.co.uk

DVLA **0300 790 6801**
dvla.gov.uk

Welsh Government **0300 060 4400**
wales.gov.uk

Health and Welfare Agencies

NHS direct **0845 46 47**
nhsdirect.wales.nhs.uk

Shelter Cymru **0345 075 5005**
sheltercymru.org.uk

Women's Aid **0808 801 0800**
welshwomensaid.org.uk

Samaritans **116 123** samaritans.org

Domestic Abuse Helpline **0808 2000 247**
nationaldomesticviolencehelpline.org.uk

Utility Companies

British Gas **0333 202 9802**
britishgas.co.uk

Scottish Power **0800 027 0072**
scottishpower.co.uk

SWALEC **0345 070 7373**
swalec.co.uk

E-On **0345 303 3020**
eonenergy.com

EDF Energy **0333 200 5103**
edfenergy.com

Welsh Water **0800 052 0145**
welshwater.com

Dee Valley Water/Severn Trent **0800 085 8033**
deevalleywater.co.uk

Local Councils

Conwy **01492 574000**
conwy.gov.uk

Denbighshire **01824 706000**
denbighshire.gov.uk

Flintshire **01352 752121**
flintshire.gov.uk

Gwynedd **01766 771000**
gwynedd.gov.uk

Powys **01597 826000**
powys.gov.uk

Wrexham **01978 292000**
wrexham.gov.uk

Ynys Môn **01248 750057**
anglesey.gov.uk

Others

Homeswapper - Mutual Exchange
homeswapper.co.uk

Allpay - Rent Payments **0844 557 8321**
allpayments.net

Public Service Ombudsman **0300 790 0203**
ombudman-wales.org.uk

Information Commissioner **0330 414 6421**
ico.gsi.gov.uk

TPAS Cymru **01492 593046**
tpascymru.org.uk

MyHome Home Contents Insurance **0345 4507288**