

Dangosyddion Perfformiad 2018/19

Mae Grŵp wedi cael blwyddyn brysur arall. Dyma ddedholiad o wybodaeth perfformiad y Gymdeithas am y cyfnod 1 Ebrill 2018 – 30 Mehefin 2018.

Performance Indicators 2018/19

Grŵp Cynefin has had another busy year. Here's a selection of performance figures for the period 1 April 2018 – 30 June 2018.

3.15%

Rhent a gollwyd oherwydd dyledion
Rent loss due to arrears

14,561

Nifer galwadau ffôn atebwyd
Number of phone calls answered

8

Cwynion swyddogol
Official complaints

3,155

Nifer o geisiadau am waith cynnal a chadw
Number of requests for repair work

73

Nifer o eiddo wedi eu gosod
Number of units let

44

Nifer dyddiau i osod eiddo
Number of days to let a property

88%

Gwaith trwsio a gwblhawyd o fewn y targedau amser
Repairs completed within target times

98%

Canran o denantiaid sy'n fodlon gyda'r gwaith trwsio a gwblhawyd
Percentage of tenants satisfied with repair work

96%

Gwaith trwsio argyfwng a gwblhawyd o fewn 24 awr
Emergency repairs completed within 24 hours